



Co-Angel of the Month: Daniella Franklin

We are honored to award Daniella Franklin Co-Angel of the Month for April 2020. Daniella began working with Visiting Angels Newton/Canton in July of 2013. She was described as confident, outgoing, and knowledgeable in her interview notes.

Daniella moved to Massachusetts from Haiti in 2001 with her husband and daughter. She keeps in close contact with her sister and three brothers and their families back home. Daniella's mother lives with her and her family. Her daughter is nineteen and attends nursing school, and her three sons are in grade school. Daniella's mother provides support for her children while she is working.

Daniella was an administrative assistant back in Haiti but knew she wanted to have a career where she could help others. She became a Certified Nursing Assistant (CNA) in 2003 and worked in nursing homes for ten years before joining Visiting Angels. Daniella had little experience with the elderly before becoming a CNA, but quickly found she loved caring for seniors because of the appreciation they showed for her assistance.

There is a very special connection between Daniella and her Co-Angel, Daphney. Daniella Franklin and Daphney Sainvilus have known each other for over twenty years. They were neighbors and friends back in Haiti. Daphney was the person who contacted Daniella and suggested she apply to become a Caregiver for Visiting Angels Newton/Canton. Daniella was hired and immediately put on the case with Daphney. Together, the two have been caring for the same Client for seven years.

Case Manager, Susan Saris, shared, "I was grateful to Daphney for referring Daniella to Visiting Angels Newton/Canton. Daniella became active with us on July 25th in 2013 and began working with her current Client the following day. I had been searching for a Caregiver with the right skills

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and temperament to work on this case, and through our communication, it became clear to me that Daniella possessed all those strengths. I hoped she would have the ability to meet all the Client's needs. Daniella has been able to do so and for seven years, she has provided excellent care with tremendous compassion and empathy. All I can say is that I am incredibly grateful to be working with Daniella; for her willingness, dedication, flexibility, professionalism, and her genuinely open heart. It is my pleasure to be able to support her in any way I can."

Daniella is grateful for her relationship with Daphney, working side by side with her, and with the encouragement she receives from her Case Manager, Susan Saris.

We are deeply honored to award you Co-Angel of the Month for April 2020, Daniella. Your kindness, patients, and positive outlook have reflected on the incredible care you provide to our Client. Thank you for your hard work and dedication.

We look forward to many more years together.